

A stylized graphic featuring a city skyline in white and blue silhouettes. Behind the skyline is a large orange sun with horizontal stripes. Two green palm trees are positioned on either side of the skyline. The entire graphic is set against a blue-tinted background of a city skyline.

2025 SPRING MEMBER MEETING

April 23-24 / Westin San Diego Bayview Hotel

Work Group Strategy Update



Angela Hendershott
Senior Director of Operations
U.S. Faster Payments Council

Work Group Strategy Update



- **Driving Real-World Impact**
 - Need for FPC to adapt to the changing faster payments landscape and seize new opportunities.
- **Focus on Outcomes**
 - All work group activities should aim to achieve measurable real-world results.
- **Strategic Alignment**
 - All activities should align with one or more of the FPC's strategic focus areas:
 - **Reach:** Expand the use and adoption of faster payments.
 - **Experience:** Improve user experiences for faster payments.
 - **Trust:** Increase confidence, security, and implementation in faster payments.

Work Group Strategy Update



FPC Work Streams

FPC work group activities:

- Advance FPC's strategic priorities.
- Solve real-world problems and measurable outcomes.
- Adapt to changes within the faster payments ecosystem.

REACH

Grow the network reach of faster payments connectivity and ubiquity.

- Expand access to faster payments for all market segments.
- Increase consumer and business awareness of faster payment options.
- Enhance connectivity and ubiquity.
- Increase participation (financial institutions, business end users).

USER EXPERIENCE

Leverage tools, services, and technology to advance faster payments.

- Enable end-to-end infrastructure:
 - Payment authorization and authentication services.
 - Integration of end user interfaces (e.g. QR Code technology).
 - Ubiquitous alias tools and tokenization techniques.
 - Uniform practices in Request for Pay and APIs.
 - Conduct proof of concept testing.

TRUST

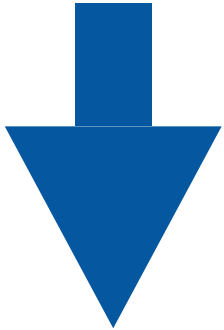
Resolve trust related challenges in fraud, risk, dispute resolution, and operational readiness in a real-time environment.

- Improve accessibility to fraud detection tools.
- Enhance dispute and error resolution framework.
- Activate beneficial use cases that deliver the greatest benefit.
- Enhance faster payments rules and standards.
- Provide guidelines, training and technical documentation.
- Demonstrate the ease of implementation for financial institutions.

Work Group Strategy Update



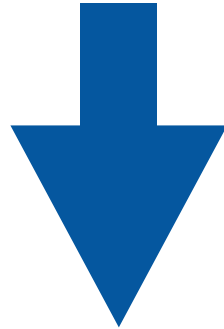
PHASE 1: Initiate & Plan



Q1

- Announce strategy refresh
- Review work group structure
- Charter re-evaluation
- Work group success metrics

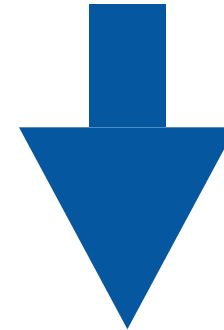
PHASE 2: Evaluate & Prioritize



Q2

- Align work group charters
- Provide feedback
- Finalize success metrics
- Ops Cmte charter review & approvals

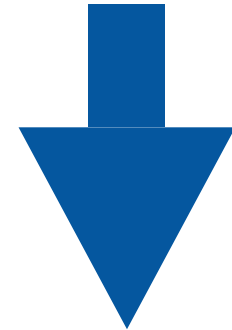
PHASE 3: Implement



Q3

- Board of Directors review & approve charters
- Work groups implement actions plans and develop deliverables
- Mid-term progress check

PHASE 4: Monitor & Report



Q4

- Conduct final review of progress
- Document lessons learned
- Share key findings with FPC community.

Thank you to our Work Groups!!

**Business
Benefits of
B2B
Instant
Payments**

**Cross-
Border
Payments**

**Directory
Models**

**Real-Time
Recurring**

**Operational
Considerations
for Instant &
Immediate
Payments**

**Financial
Inclusion**

**Digital
Assets in the
Financial
Industry**

**Secure
Instant &
Immediate
APIs**

**QR Code
Interface**

**Education
&
Awareness**

Fraud

Carnitas' Snack Shack



Join us for a fun-filled networking event with fellow FPC Members.

Know Before You Go!

- Food and drinks will be served.
- Address: 1004 N Harbor Dr, San Diego, CA 92101
- Time: 6:00PM – 8:00PM
- 10-15 Min Walk or Short Car Ride

